



EBI Resident Assessment-Institution Specific Questions

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Catalyst for Continuous Improvement

Who We Asked

	N	% of Sample
Overall Sample	2,292	60.3%
Gender		
Male	1,098	48.1%
Female	1,176	51.5%
Transgender	7	0.3%
Other	3	0.1%
Race/Ethnicity		
White	1,148	50.1%
Asian	495	21.6%
Black/African American	420	18.3%
Hispanic	106	4.6%
Native Hawaiian/Other Pacific Islander	8	0.3%
American Indian/ Alaska native/First Nation	24	1.0%
Two or more races	71	3.1%
Class Year		
Freshmen/First-Year	736	32.1%
Sophomores	554	24.2%
Juniors	511	22.3%
Seniors	442	19.3%
Graduate or Professional students	45	2.0%

What They Said

If you have not used University Health Services this semester, why not? (Check all that apply)

	N	% of Sample
I have used University Health Services this semester	602	26.3%
I continue to utilize the services of my doctor at home	935	40.8%
I do have health insurance and am concerned about the cost	181	7.9%
I am unaware of the types of services available to students at UHS	297	13.0%
The hours are not conducive to my schedule	154	6.7%
I have concerns about the quality of medical care I will receive	282	12.3%

Have you utilized the services of University Counseling Services this academic year (2011-2012)? If not, please indicate why not by choosing one of the following: N=2,132

	N	% of Sample
Yes, I have utilized UCS services	233	10.9%
No, I have not had reason to use UCS services	1,426	66.9%
No, I was worried that someone would find out I went	41	1.9%
No, I am unaware of the types of services available to students at UCS	280	13.1%
No, the hours are not conducive to my schedule	45	2.1%
No, I have concerns about the quality of care I will receive	107	5.0%

Did you know that UMBC has its own transit system that lets riders track (via the internet) the UMBC Transit bus to their stop? N=2,103

	N	% of Sample
Yes	1,650	78.5%
No	453	21.5%

Zipcar is a car rental business that provides self-service access to cars 24/7. Currently, two cars are located on campus by the Student Success & Development Center on Center Rd. The hourly rate (around \$8) includes gas and insurance. Have you used this service? N=2,109

	N	% of Sample
Yes	187	8.9%
No	1,922	91.1%

What They Said (cont'd)

On average, how many hours do you spend each day on the computer or your cell phone for non-academic reasons (e.g., games, internet, text messaging, IM, etc.)? N=2,140

	N	% of Sample
None	40	1.9%
1-2 hours	550	25.7%
3-4 hours	724	33.8%
5-6 hours	391	18.3%
More than 6 hours	435	20.3%

Do you belong to a study group of any kind? N=2,130

	N	% of Sample
Yes	816	38.3%
No	1,314	61.7%

Which of the following best describes your relationship with your community director? N=2,139

	N	% of Sample
I have no idea who my community director is	419	19.6%
I know who my community director is, but we rarely or never interact	1,053	49.2%
I have had a few occasions to interact with my community director	447	20.9%
I interact with my community director often	118	5.5%
I have had rich conversations with my community director	102	4.8%

How would you like to be contacted about important deadlines and information that impact you? (Check all that apply)

	N	% of Sample
My UMBC email account	1,916	83.6%
My Facebook account	216	9.4%
A letter to my campus mailbox	281	12.3%
A letter sent to my home address	144	6.3%
Weekly emails sent to all residential students	383	16.7%

I believe UMBC has been trying to encourage students to contribute successfully to efforts that make changes or improvements on campus. N=2,101

	N	% of Sample
Strongly agree	592	28.2%
Agree	1,036	49.3%
Uncertain	338	16.1%
Disagree	95	4.5%
Strongly disagree	40	1.9%

Which of the following have you participated in this semester? (Check all that apply)

	N	% of Sample
Joined a student organization	1,085	47.3%
Attended an athletic team event	918	40.1%
Participated in intramural sports	303	13.2%
Attended a sponsored event by my RA, floor, or another residence hall	1,146	50.0%
Attended an event on campus on a weekend	1,352	59.0%
Attended a social or cultural event from a group/culture different from me	721	31.5%
Used the game room	766	33.4%

On average, how many weekends do you spend on campus each month? N=2,146

	N	% of Sample
One	209	9.7%
Two	472	22.0%
Three	672	31.3%
Four	612	28.5%
None	181	8.4%

Which of the following is NOT a Community Living Principle (CLP)? N=1,996

	N	% of Sample
Seek to understand others	308	15.4%
Treat others as you would like to be treated	777	38.9%
Take action to improve your community	312	15.6%
Live and study with integrity	281	14.1%
Cooperate and compromise	318	15.9%

I plan to live on campus next academic year (2012-2013) for the following reason(s):

	N	% of Sample
Sense of community	806	35.2%
Convenience to classes, the library, and dining facilities	1,387	60.5%
Financial	499	21.8%
Safety	281	12.3%
Leadership opportunities	323	14.1%
Other	464	20.2%
I do not plan to live on campus next year	502	21.9%

I believe I can make a difference in the UMBC community. N=2,098

	N	% of Sample
Strongly agree	410	19.5%
Agree	923	44.0%
Uncertain	566	27.0%
Disagree	115	5.5%
Strongly disagree	84	4.0%

I am involved with at least one out of class activity, club or organization (e.g., Student Government, intramurals, Resident Student Association, Model Union, etc.). N=2,113

	N	% of Sample
Yes	1,591	75.3%
No	522	24.7%

Which of the following SEB events have you attended this semester? (Check all that apply)

	N	% of Sample
Movie Night (Thursday, Friday, or Saturday)	783	34.2%
Friday night live music	275	12.0%
Open Mic night	590	25.7%
Saturday night party (dance party, Halloween party)	366	16.0%
Comedy show (not including the Homecoming show)	330	14.4%
Off campus trip (e.g., NYC, Orioles game, etc.)	226	9.9%
I haven't attended any SEB sponsored events this semester	741	32.3%

What They Said (cont'd)

Which of the following Career Service programs/services have you used/attended this semester? (Check all that apply)

	N	% of Sample
15 minute walk-in resume critique (M-F 2-4pm)	325	14.2%
45 minute individual appointment with a career specialist	142	6.2%
Career Services website	361	15.8%
UMBC Works	847	37.0%
FOCUS career exploration and planning package	82	3.6%
On Campus Interview (OCI)	106	4.6%
Career Fair/Corporate Visibility Day/Employer Information Session	304	13.3%

When it comes to career issues, what would you personally most like help with?

	N	% of Sample
Career skills (e.g., resumes, interviewing, etc.)	983	42.9%
Knowing how to present myself to potential employees	772	33.7%
Knowing what my motivated strengths are for career direction and satisfaction	606	26.4%
Choosing a major/career	440	19.2%
Getting experience in my field	1,229	53.6%
Finding a part-time job to earn money	816	35.6%
Obtaining a full-time, professional position as graduation nears	773	33.7%
Applying to graduate/professional school	797	34.8%

In which of the following contexts do you interact with UMBC students who live OFF-campus? (Check all that apply)

	N	% of Sample
Class projects and other class work	1,369	59.7%
Study groups	718	31.3%
Student organizations and academic clubs	970	42.3%
Attending campus events	848	37.0%
Hanging out socially in the residence halls/apartments	987	43.1%
Hanging out socially at off-campus apartments	703	30.7%
Hanging out socially on campus (e.g., The Commons, AOK Library, etc.)	1,145	50.0%
On-campus job	314	13.7%

Based on your experiences with UMBC commuter students, how would you describe the quality of the academic interactions between commuter and residential students? N=2,112

	N	% of Sample
Excellent	429	20.3%
Good	962	45.5%
Fair	498	23.6%
Poor	141	6.7%
I don't have any contact with commuter students in my classes	82	3.9%

What We Can Do In Response

- Examine current practices related to these questions and decide if changes need to be made
- Identify department goals relevant to these items and compare these goals to the outcomes
- Use longitudinal data to determine student response trends
- Use a combination of students' perceptions of campus life, empirical research, and "real-world" experience to create the most positive environment in order to facilitate learning and thriving on UMBC's campus and beyond

