

The Learning Resources Center (LRC) Tutoring Program

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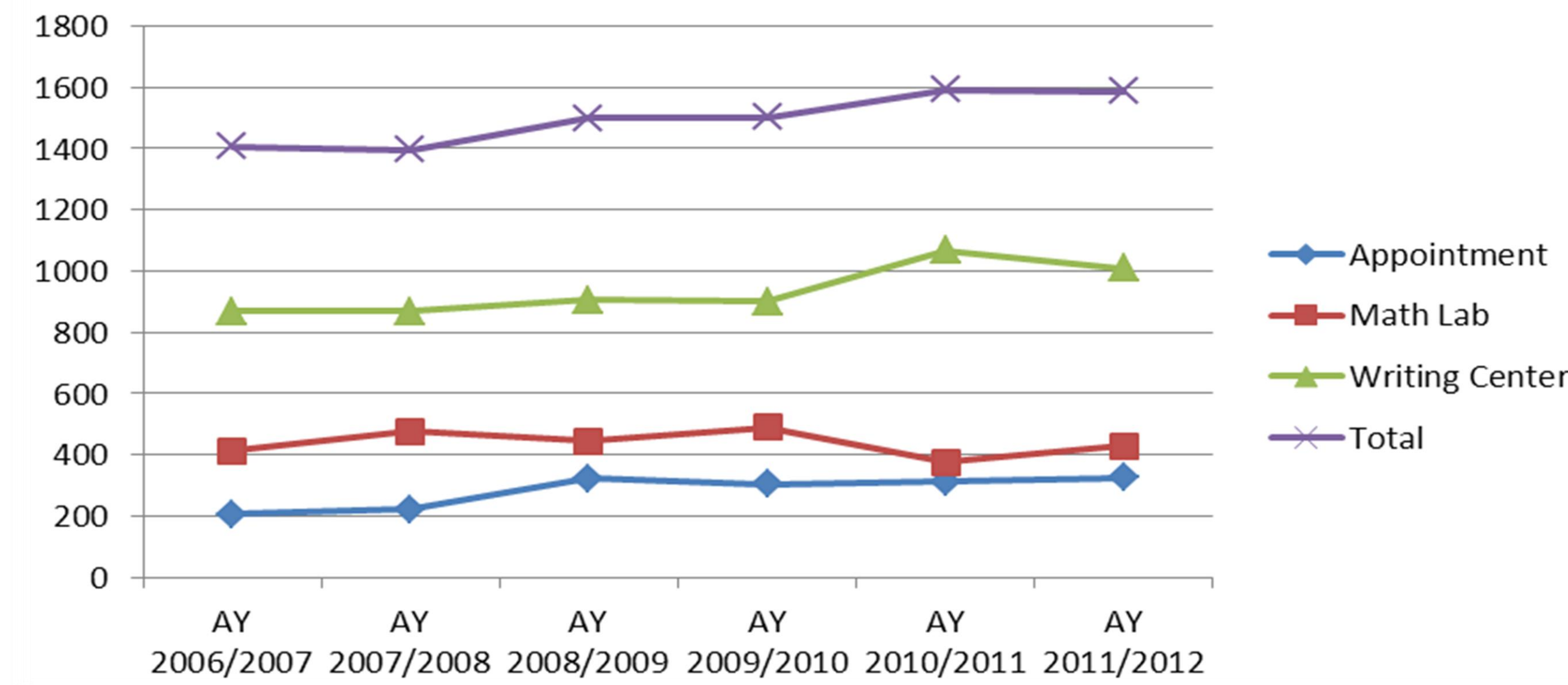
New Locations and Scheduling

LRC offers tutoring through three centers: the Math Lab, the Writing Center, and the Tutorial Center.

The relocation of the Math Lab to the Retriever Learning Center (RLC) and the Writing Center to the first floor of the Library resulted in an overall increase in both the number of students and the number of contacts (contact=1 hour of tutoring).

Students schedule weekly appointments in the LRC Tutorial Center located in ACIV, B-wing, 345. Beginning in 2011, LRC moved to Google-based online appointment scheduling, which included weekly reminders to students through Google Calendar. A higher number of students are requesting and continuing with appointment tutoring.

Individual Students Tutored by the LRC from AY2006/2007 to AY2011/2012



UMBC tutors Chrys Bandon-Bibum, Maleshia Jones, Reema Sharma, David Morris, and Temitope Gafaar complete a group project in EDUC 313

Tutor Training

LRC undergraduate tutor requirements:

- Maintain a 3.0 or higher GPA and A or high B in courses tutoring
- Receive recommendations from faculty
- Meet the International Tutor Training Program Certification (ITTPC) requirements for Level 1 set by the College Reading and Learning Association (CRLA) by the end of the first semester tutoring

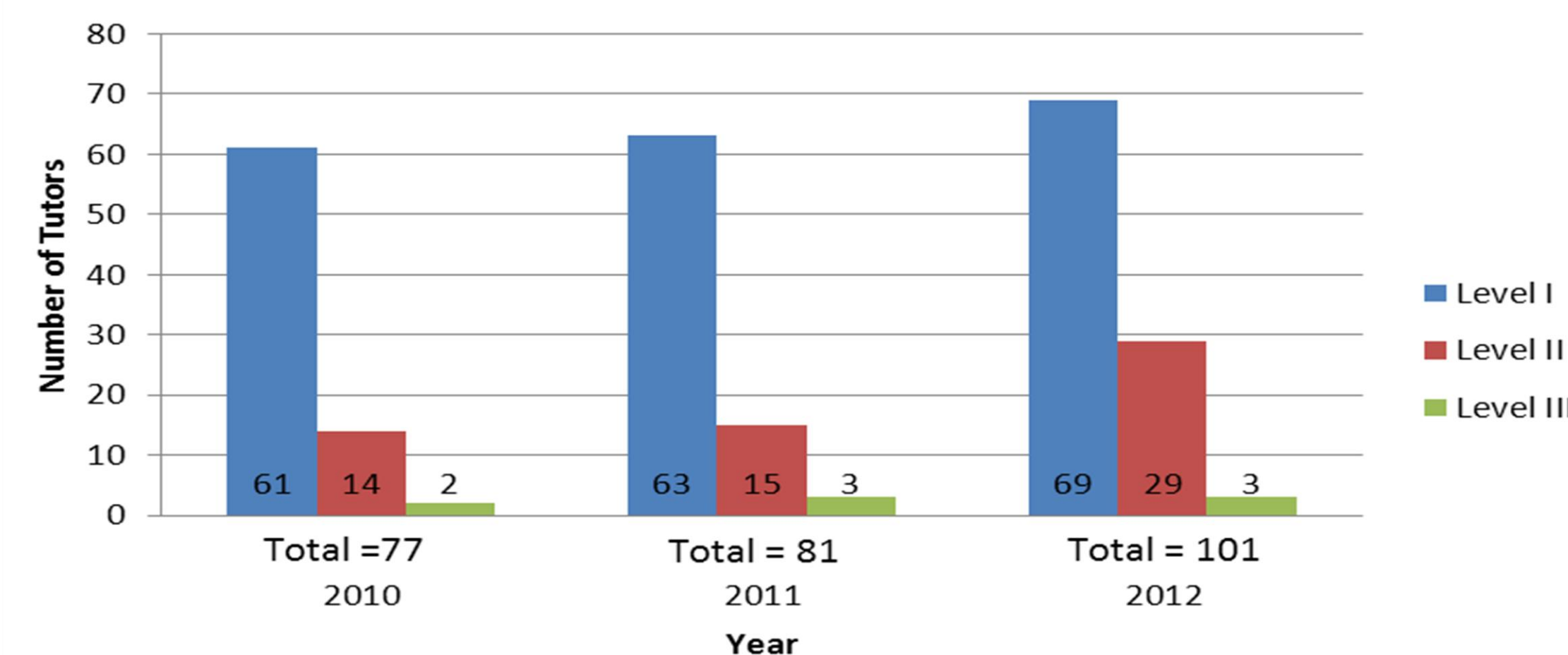
LRC delivers this training through upper-level English and Education courses.

Topics include

- The tutoring cycle
- Small group tutoring techniques
- Tutoring in a multicultural environment
- Using learning styles in tutoring sessions

The LRC Tutor Training Program is certified at Level 1, Level 2, and Level 3. Tutors receive 21 hours of training at each level and must have 25 hours of tutoring experience for each level achieved. Tutors receive higher compensation for each level completed. The number of tutors who have completed both Level 1 and the optional advanced levels of certification has increased.

Change in the Number and Level of Certified Tutors from July 2010 - July 2012

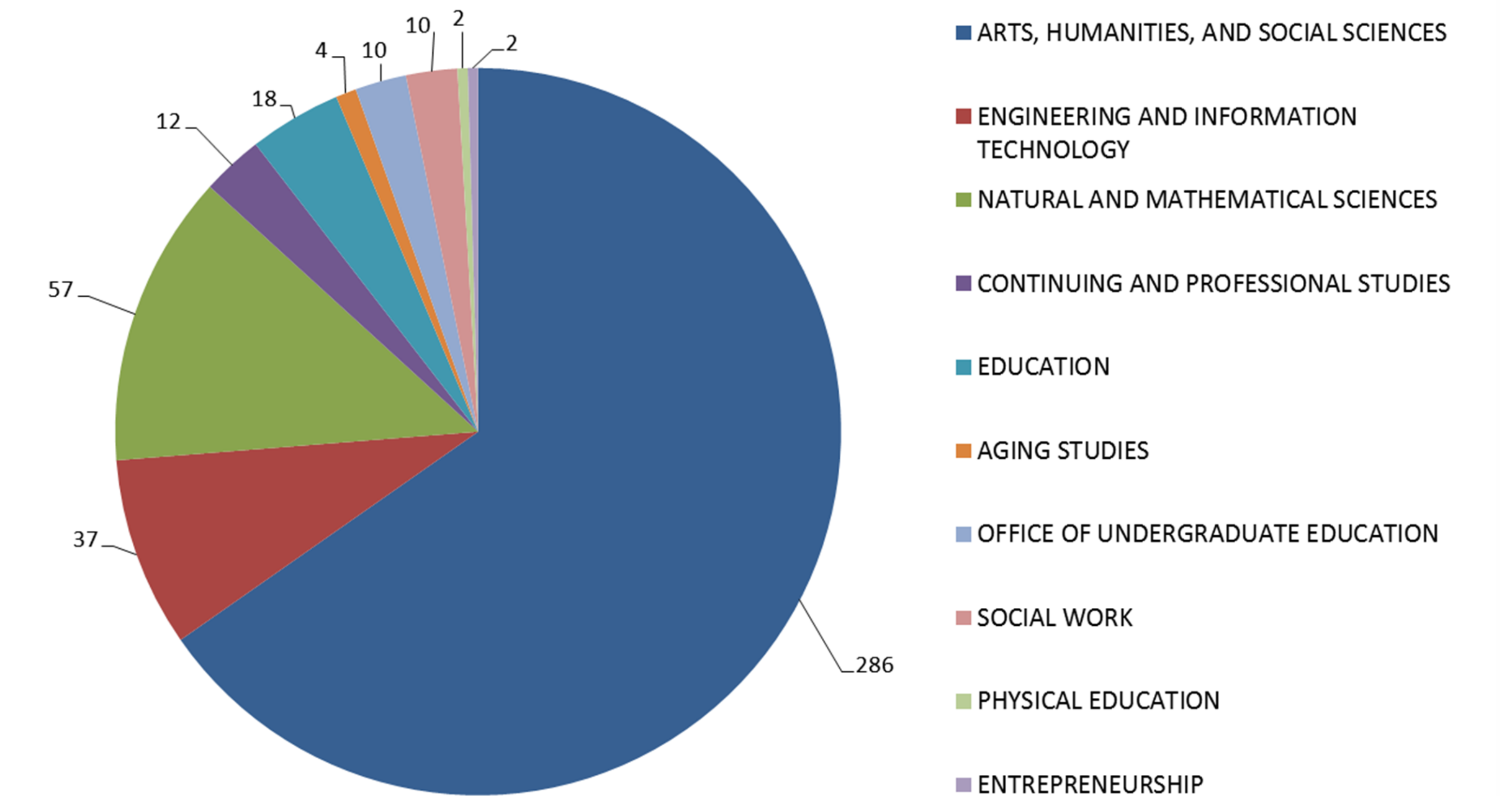


Academic Department Collaborations

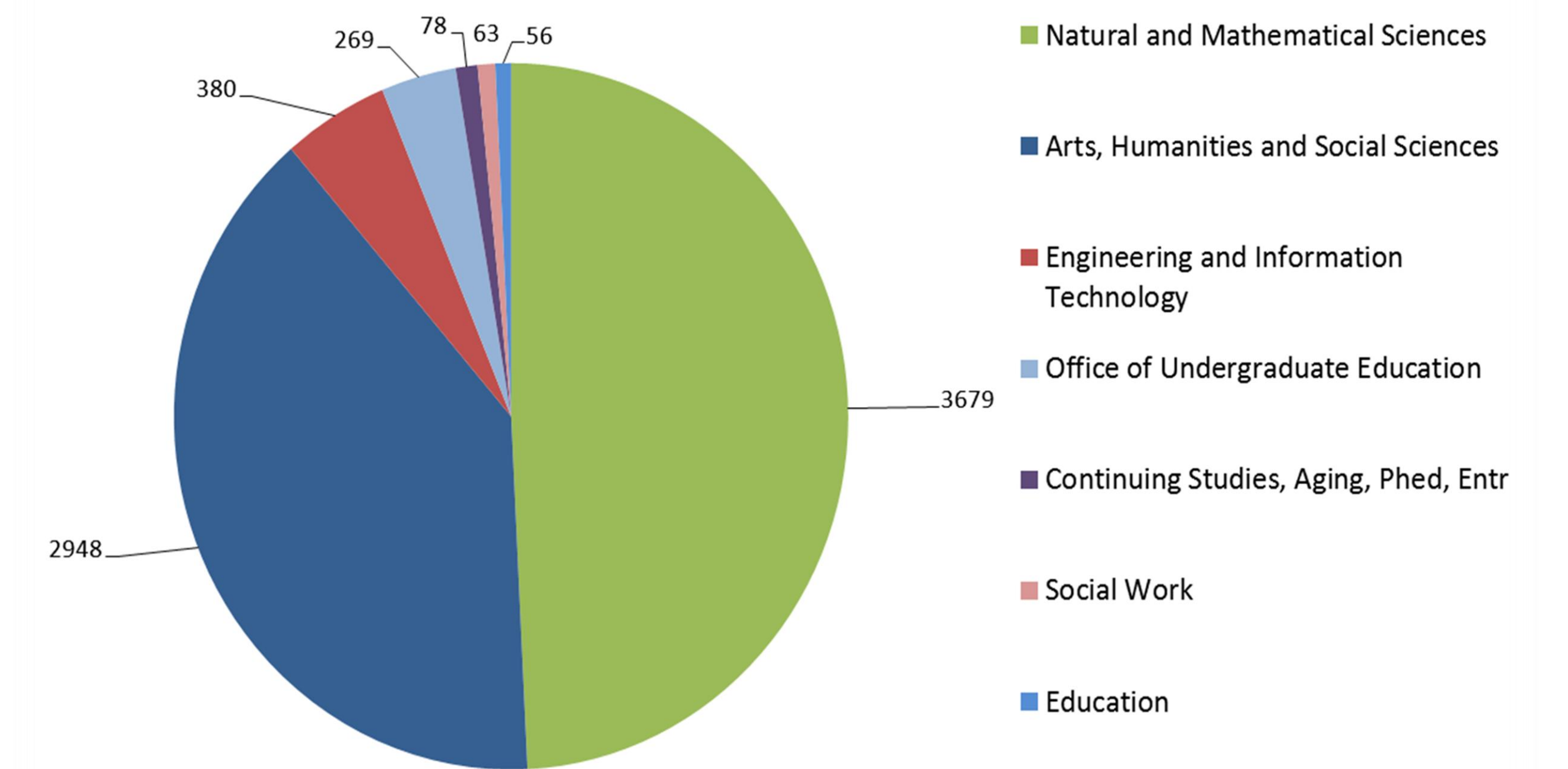
LRC collaborates with the academic departments and other campus programs to recruit, select, and train tutors. Faculty recommendations of tutors and their encouragement of students to use LRC tutoring are vital.

Tutoring affects all UMBC departments through the number of courses tutored and the number of contacts.

LRC - Tutored Courses by College, AY 2011/2012



LRC Tutoring Contacts by College for the Math Lab, the Writing Center, and Appointment Tutoring, AY 2011/2012



Number of Contacts by Center

